

Price list and consequences when breaching the Ingram Micro Delivery Guidelines

1. Scope

The price list is used in the event of a breach of the applicable delivery guidelines and is applicable for Ingram Micro Distribution GmbH, Ingram Micro Pan Europe GmbH and Ingram Micro Mobility Germany GmbH.

2. Content

Chapter	Breach of the delivery guidelines	Consequence	Flat rate	Cost per unit	Unit
3.1	The allocated delivery date cannot be met (delay) - Ingram Micro is notified prior to the delivery date at the very latest	K2, K3	75 €		
	The allocated delivery date cannot be met (delay) - Ingram Micro is not notified	K1, K2	75 €		
	The notified delivery is not carried out - Ingram Micro is not notified	K2	75 €		
	The delivery took place without prior notification	K1, K2	75 €		
	Notification notice and delivery deviate in at least 5 purchase order lines	K1, K2	75 €		
	The delivery contains damaged products	K1*, K2	75 €		
	The delivery has a shortfall	K2	75 €		
	The delivery requires clarification due to overshipment or wrong shipment	K2	75 €	10 €	Item
	The delivery contains dutiable goods without it having been mentioned during notification	K2	75 €		
3.2	Following the expiry of the mentioned time limit, the notification still takes place using fax or e-mail and not using i-LogX	K2	75 €		
	The data quality is deficient	K2	75 €		
4.	Unloading the truck poses the risk of injury. The consignment can slip, topple or fall down.	K1	75 €	100 €	Delivery
	The goods destined for Ingram Micro are loaded behind goods destined for other recipients	K1, K2	75 €		
	Vehicle is not suitable for ramps	K1, K2	75 €		
	Boxes are not firmly closed, lid is loose, box has openings	K2	75 €		
	No transparent foil has been used	K2	75 €	35 €	Pallets
	More than 15 boxes were delivered loose.	K2	75 €	75 €	Delivery
	The loading quality is insufficient	K1, K2	75 €	100 €	Delivery
5.2	No delivery note accompanies the delivery (original delivery note missing on goods)	K2	75 €	10 €	Item
	The delivery note (a copy thereof) is not being presented at the delivery gates	K2	75 €	10 €	Item
	The delivery note does not include the necessary content	K2	75 €	10 €	Item
6.2	No EAN- / UPC-Code is applied to the outer box	K2	75 €	1 €	Unit
	Mixed or incomplete boxes are not indicated as such	K2	75 €	20 €	Item
6.3	No EAN- / UPC-Code is applied to the single unit	K2	75 €	1 €	Unit
7.1	Pallets do not have the required measurements	K2	75 €	35 €	Pallets
	The pallet type cannot be used	K2	75 €	35 €	Pallets
	The specified pallet height has been exceeded - Exception: The item itself is larger than the specified height	K2	75 €	35 €	Pallets
	Goods are bigger than pallet	K2	75 €	35 €	Pallets
7.2	Pallets cannot be used - have faults	K2	75 €	35 €	Pallets
8.	Unstable stacking	K2	75 €	50 €	Pallets
	The delivered goods have not been sorted, the goods are chaotically distributed	K2, K3	75 €	50 €	Pallets

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3. Consequences when breaching the applicable delivery guidelines

3.1 Consequences key

If you breach any of the above mentioned points, then you have to face consequences.

Using this key, you can read up on the consequences:

K1	Refusal to accept delivery
K1*	Refusal to accept damaged pieces, however, no rejection of entire delivery
K2	Charging of the extra costs and efforts incurred according to the pricing list
K3	Increased downtime for truck

3.2 Calculation of cost

The costs for non-compliance with the above mentioned points are composed as follows: A processing flat rate of 75 € is applied for every delivery that has problems. Additional to this flat rate, there can be further costs per problem or specified unit.