

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.: C628880 Initial certification date: 03 September, 2017 (by different Certification body)

Valid: 03 September, 2023 – 02 September, 2026

This is to certify that the management system of

Ingram Micro Inc.

3351 (suite 100) and 3349 (suite 100/300/400) Michelson Drive, Irvine, CA, 92612, USA and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope:

Technology Solutions (TS), Information Technology Asset Disposition (ITAD), and Ingram Micro Lifecycle (IML) corporate operations, support services and lifecycle support covering North America, Latin America (LATAM), and Europe-Middle East-Africa (EMEA) providing warehousing, order fulfilment, sales, distribution, integration services, returns processing, assembly and repair services of wireless communication products for the Consumer Electronics, Retail Fulfilment and Mobility Industries.

Place and date: Katy, TX, 22 January, 2025





For the issuing office: DNV - Business Assurance 1400 Ravello Drive, Katy, TX, 77449-5164, USA



Sherif Mekkawy Management Representative



Appendix to Certificate

Ingram Micro Inc. - Irvine

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Ingram Micro Inc Irvine	3351 (suite 100) and 3349 (suite 100/300/400) Michelson Drive, Irvine, CA, 92612, USA	Head Office for Technology Solutions (TS), Information Technology Asset Disposition (ITAD), and Ingram Micro Lifecycle (IML) corporate operations, support services and lifecycle support covering USA, Canada, Caribbean and Central America North America, Latin America (LATAM), and Europe-Middle East-Africa (EMEA) providing Human Resources, Account Management, Import and Export Compliance, Transportation, Vendor Management, Purchasing, Maintenance, Security, Supply Chain Management
Ingram Micro Inc Carol Stream	415 East Lies Road, Carol Stream, IL, 60188, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property.
Ingram Micro Inc Fort Worth	14500 FAA Blvd., Fort Worth, TX, 76155, USA	Sales, Distribution, Technology Solutions (TS), Ingram Micro Lifecycle (IML), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Integrated Services, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property, Repair or Liquidation of Wireless and Consumer Products.
Ingram Micro Inc Miami	2000 NW 84th Ave, Miami, FL, 33147, USA	Sales, Distribution and Customer Service for Technology Solutions (TS), covering Latin America for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Import and Export Compliance, Vendor Management, Purchasing, Maintenance, Value-Added Service, Security, Sales, Customer Service
Ingram Micro Inc Mira Loma	12510 Micro Drive, Mira Loma, CA, 91752, USA	Sales, Distribution, Technology Solutions (TS), Technology Asset Disposition (ITAD), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Integrated Services, Human Resources, Project Management, Maintenance of Infrastructure, Security, Value-Added Services, Destruction of Property



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Ingram Micro Inc Williamsville	1759 Wehrle Drive, Williamsville, NY, 14221, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment Industries and Mobility Industries. Human Resources, Transportation, Customer Service, Maintenance, Program Management, Security
Ingram Micro-Hazleton	101 Commerce Dr., Hazleton, PA, 18202, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property
Ingram Micro-Moore	6670 Highway 221, Moore, SC, 29369, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property
Ingram Micro Inc Mississauga	55 Standish Court, Mississauga, ON, L5R 4A1, Canada	Sales, Distribution, Technology Solutions (TS), Information Technology Asset Disposition (ITAD), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Human Resources, Project Management, Maintenance, Security, Value-Added Services, Import and Export Compliance Transportation, Vendor Management, Purchasing, Sales, Customer Service
Ingram Micro Inc Richmond	7451 Nelson Road, Richmond, BC, V6W 1L7, Canada	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property
Ingram Micro Inc Mississauga	88 Foster Crescent, Mississauga, ON, L5R 4A2, Canada	Sales, Distribution, Technology Solutions (TS), Information Technology Asset Disposition (ITAD), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property, provider of eWaste management solutions, Asset Disposal, Remarketing, Recycling and Data Security



Site Name	Site Address	Site Scope
Ingram Micro Lifecycle - Puerto Rico	Humacao Industrial Park North, BLDG #2, State Road PR-3, KM 76.4 Rio Abajo, Humacao, Puerto Rico, 00791	Ingram Micro Lifecycle (IML) Warehousing, Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Distribution, Receiving, Inventory Control, Shipping, Maintenance, Human Resources, Security, Repair and Refurbish, Paint and Restoration, Value Added and Logistics Services, Liquidation of Wireless Communication and Consumer Products.
Ingram Micro Lifecycle- Costa Rica	500 Metros Norte de Matra, 10903, Heredia, Costa Rica	Ingram Micro Lifecycle (IML) Warehousing, Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Distribution, Receiving, Inventory Control, Shipping, Maintenance, Human Resources, Security, Repair and Refurbish, Paint and Restoration, Value Added and Reverse Logistics Services, Liquidation of Wireless Communication and Consumer Products.
Ingram Micro S.L.U Tarragona	Av. Europa, parcela 5-6, sector 4 manzana A. Pol. Ind. Constanti, (Poligono Constanti), 43120, Constanti, Tarragona, Spain	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Configuration, Shipping, Returns, Transportation, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property
Ingram Micro S.L.U Viladecans	C/Antonio Machado 78-80, Viladecans Business Park Edifuro Australia, 08840, Viladecans, Barcelona, Spain	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Human Resources, Project Management, Maintenance, Security, Value-Added Services, Vendor Management, Purchasing, Customer Service
Ingram Micro, S.L.UMadrid	C/ Cantabria, 2, 3a Planta B1, Edifico Amura, 28108, Alcobendas, Madrid, Spain	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Human Resources, Project Management, Maintenance, Security, Value-Added Services, Vendor Management, Purchasing
Ingram Micro Inc. – Courbevoie	Workstation, 25 Quai du President Paul Doumer, 91400, Courbevoie, France	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries., Security
Ingram Micro-Lomme	Ave de la Rotonde, 59160, Lomme, France	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Configuration, Human Resources, Project Management, Maintenance, Security, Value-Added Services



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Ingram Micro IncLesquin	5/7 Rue Des Bouleaux, 59810, Lesquin, France	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Human Resources, Project Management, Maintenance, Security, Import and Export Compliance, Vendor Management, Purchasing, Customer Service
Ingram Micro S.R.L. & IM Direct S.R.L. – Settala (MI)	Viale delle Industrie 14/b - 20049 Settala (MI) - Italy	Sales, Distribution, Technology Solutions (TS), After Sales Assistance, Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Configuration, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property, Maintenance and Training for Hardware and Software Solutions, Marketing, Training, Design, Installation Maintenance of Hardware and Software System and Solutions, of Cloud Services and Cybersecurity (IAF 33, 29)
Ingram Micro S.R.L. – Casalecchio di Reno (BO)	Via R. Fucini 2 - 40033 Casalecchio di Reno - Italy	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Configuration, Human Resources, Project Management, Maintenance, Security, Import and Export Compliance, Transportation, Vendor Management, Purchasing, Sales, Customer Service, Marketing, Training, Design, Installation Maintenance of Hardware and Software System and Solutions, of Cloud Services and Cybersecurity (IAF 33, 29)
Ingram Micro B.V Tilburg	Gesworenhoeksweg 11, 5047 Tilburg, Netherlands	Sales, Distribution, Technology Solutions (TS), Information Technology Asset Disposition (ITAD), and Ingram Micro Lifecycle (IML), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Configuration, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property
Ingram Micro AB - Rosersberg	Tallbacksgatan 13, 195 72, Roserberg, Sweden	Sales, Distribution, Technology Solutions (TS), Information Technology Asset Disposition (ITAD) Support Services, for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Configuration, Human Resources, Project Management, Maintenance, Security, Value-Added Services, Destruction of Property, Repair or Liquidation of Wireless and Consumer Products



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Ingram Micro IncCrick	Drift East Site, Parklands, East Crick, Northhampton, NN6 7EX, United Kingdom	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries. Receiving, Inventory Control, Shipping, Returns, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Distribution-GmbH- Straubing	Europaring 20-22, 94315 Straubing, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Service GmbH - Straubing	Europaring 20-22, 94315 Straubing, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Distribution – Dornach	Heisenbergbogen 3, 85609 Dornach, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Holding GmbH – Dornach	Heisenbergbogen 3, 85609 Dornach, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Pan Europe GmbH – Dornach	Heisenbergbogen 3, D-85609 Dornach, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Services GmbH - Flensburg	Am Sophienof 8-10, 24941 Flensburg, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services



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Ingram Micro Distribution GmbH - Braunschweig	Campus #4 -Alte Satzdahlumer Strabe 202, 38124 Braunschweig, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Distribution GmbH - Wallenhorst	Weberstrabe 2, 49134 Wallenhorst, Germany	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro GmbH - Austria	1 Walchenstrase, EZ 7064 and 7209, Austria Campus, KG 01657 Vienna, Austria	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro Inc Cham	Brunnmatt 14, 6630, Cham, Switzerland	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services
Ingram Micro GmbH Logistik Center II - Altishofen	Gauerhof, 6246 Altishofen, Switzerland	Sales, Distribution, Technology Solutions (TS) and Ingram Micro Lifecycle (IML) Support Services for the Consumer Electronics, Retail Fulfilment and Mobility Industries, Inventory Control, Human Resources, Project Management, Maintenance, Security, Value-Added Services