

Trainings & Enablement

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---|---------------------------|---|------------------|
| Vendor Trainings | | | |
| Technical Trainings | | | |
| Certification Trainings | Jürgen von Stein-Lausnitz | Juergen.vonStein-Lausnitz@ingrammicro.com | +49.89.4208.3071 |
| Digital Transformation | | | |
| Consultancy Services | | | |
| CyberSecurity Services | Security Business Unit | cybersecurity@ingrammicro.de | +49.89.4208.3050 |
| Solution Center | Marcus Schraml | solutioncenter@ingrammicro.de | +49.89.4208.2266 |
| HAZMAT as a Service | Jörg Edel | joerg.edel@ingrammicro.com | +49.89.4208.2591 |
| UCC Showroom | Alexander Koller | uc-sales@ingrammicro.de | |

Marketing Services

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---|------------------|----------------------------------|---------------|
| Eventunterstützung | | | |
| Layout / Design / Comarketing | Hanspeter Eiselt | hanspeter.eiselt@ingrammicro.com | |
| Branding / Markenbotschaft | | | |

Financial Solutions

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---|-------------------------------------|---|--|
| Account Flex | Doris Eichenseher & Susanne Hammann | DE-Risk@ingrammicro.com | +49.89.4208.2310 oder 2303 |
| CreditFlex | | | |
| Technology as a Service | | | |
| Solution Financing | Daniel Ackermann & Stephan Mayer | daniel.ackermann@ingrammicro.com stephan.mayer@ingrammicro.com | +49.89.4208.1196 und +49.89.4208.1487 |
| Private Label Program | | | |

Logistic

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---------------------------------------|-------------------|-------------------------------------|-------------------|
| Extended Warehousing | | ExtendedWarehousing@ingrammicro.com | |
| Bundling | Logistic Services | ValueAddedServices@ingrammicro.com | +49.9421.738.188 |
| Labeling | | | |
| Reverse Logistic | Anja Krabbe | CFS-Flensburg@ingrammicro.com | +49.461.95775669 |
| Personalized Delivery | | De-eSolutions@ingrammicro.com | +49.894208.1599 |
| SWAP service | Anja Krabbe | Anja.Krabbe@ingrammicro.com | +49.461.95775.212 |
| DEMO Pool Handling | | | |
| Customization | Anja Krabbe | Anja.Krabbe@ingrammicro.com | +49.461.95775.212 |
| | Logistic Services | ValueAddedServices@ingrammicro.com | +49.9421.738.188 |

Bei allgemeinen Fragen helfen Ihnen gerne:

Senior Manager: Joerg Edel DW: 2591 joerg.edel@ingrammicro.com
 Business Development Manager: Jürgen von Stein-Lausnitz DW: 3071 juergen.vonStein-Lausnitz@ingrammicro.com

Partner Connectivity

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---------------------------------------|---------------------------------------|----------------------------|------------------|
| SuperStore | Maximilian Aumer | superstore@ingrammicro.de | |
| Filetransfer Services | | fileservice@ingrammicro.de | |
| WebShop | Gunnar Laase | Webshop@ingrammicro.com | +49.89.4208.1599 |
| e-Invoicing | PCG Team | E-Invoice@ingrammicro.com | |
| EDifact | Ioannis Georgakopoulos , Manuel Juris | edifact@ingrammicro.de | |
| XML | Tuna Yildiz Louis Ziegler | xml@ingrammicro.com | |
| OpenTrans | | ot@ingrammicro.com | |
| API | | api@ingrammicro.com | |

Cloud Ecosystem

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---|-----------------|-------------------------------|------------------|
| GoToMarket Hub | | | +49.89.4208.1177 |
| Cloud Marketplace | | | |
| CloudBlue Rev | Stefan Berger | Stefan.Berger@ingrammicro.com | +49.89.4208.3493 |
| IaaS - LifeCycle Services | IaaS Team | de_iaas@ingrammicro.com | +49.89.4208.3484 |
| IaaS - Managed Services | | | |
| IaaS - Cost Optimization Services | | | |
| Instant Cloud Solutions | | | |
| WAF - Well architected Framework Review | | | |
| FTR - Foundational Technical Review | IaaS Team | de_iaas@ingrammicro.com | +49.89.4208.3484 |
| CAF - Cloud Adoption Framework | | | |

Professional Services

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|--|---------------------------|---------------------------------------|------------------|
| Assembly | Logistic Services | assembly@ingrammicro.com | +49.9421.738.188 |
| Installation | Storage Solutions | StorageSolutions@ingrammicro.de | |
| OnSite presales | Jörg Edel | joerg.edel@ingrammicro.com | +49.89.4208.2591 |
| Technical Support | | | |
| Proof of Concept (PoC) | Heiko Cichosz | heiko.cichosz@ingrammicro.com | +49 5407 834342 |
| WLAN Survey | WLAN Survey Professionals | wlansurvey.de@ingrammicro.com | +49.89.4208.2678 |
| Robotic Process Automation | Elisa.Giulia Sperling | elisa-giulia.sperling@ingrammicro.com | +49.89.4208.3409 |
| Rent a Lab | Heiko Cichosz | heiko.cichosz@ingrammicro.com | +49 5407 834342 |

Managed Services

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|---|-----------------|---|------------------|
| Licence Management | Gisa Hawemann | Gisa.Hawemann@ingrammicro.com | +49.89.4208.1974 |
| Service Provider Business | | | |
| Managed Network | | ManagedNetworkingServices@ingrammicro.com | +49.89.4208.2591 |

LifeCycle Services

| Services | Ansprechpartner | E-Mail Adresse | Telefonnummer |
|-----------------------------|------------------------------|----------------------------------|-------------------|
| ITAD | LifeCycle Professionals Team | lifecycleservice@ingrammicro.com | +49.9421.738.930 |
| Remarketing | | | |
| Repair | Anja Krabbe | Anja.Krabbe@ingrammicro.com | +49.461.95775.212 |
| RENUGO | Jörg Edel | joerg.edel@ingrammicro.com | +49.89.4208.2591 |

Bei allgemeinen Fragen helfen Ihnen gerne:

| | | | |
|-------------------------------|---------------------------|----------|--|
| Senior Manager: | Joerg Edel | DW: 2591 | joerg.edel@ingrammicro.com |
| Business Development Manager: | Jürgen von Stein-Lausnitz | DW: 3071 | juergen.vonStein-Lausnitz@ingrammicro. |