



Deliver SAP-as-a-Service faster and more reliably with SUSE

As organizations move their current environments to SAP HANA or SAP S/4HANA, they must also choose the right mix of public, private and hybrid cloud environments, maintain operations during the migration, deploy services quickly while minimizing mistakes, avoid service outages and more. For this reason, they seek out service providers who can efficiently deliver and manage SAP services. Many of these operations are mission-critical so customers have high expectations for SAP-as-a-Service providers.

SUSE offers an infrastructure solution that enables service providers to deliver SAP applications faster, easier and with lower risk – on-premises and in the cloud

Benefits of SUSE solutions for SAP services providers



Deploy new SAP instances quickly with automation and best practices



Reduce or eliminate service outages with automatic failover, enhanced security and live Linux kernel patching



Reduce time and effort for system maintenance and troubleshooting with automated configuration management and built-in system monitoring

An infrastructure solution that is uniquely optimized for SAP systems

Deliver SAP services faster

Rapid service delivery can be a competitive differentiator that increases customer satisfaction and attracts new business. It also enables you to collect revenue sooner and refocus your resources on the next customer. SUSE provides automation tools and pre-configured solution templates to speed optimized SAP S/4HANA migrations and new deployments of SAP applications on any supported platform. Best practices are built-in to speed up provisioning and reduce errors so that your staff spends less time troubleshooting set-up problems.

Ensure service reliability

Missing service level agreements (SLAs) for availability and performance not only has a financial cost in penalties, it hurts your reputation as a service provider. SUSE delivers a high-availability and recovery solution, developing features that specifically limit downtime of SAP systems. You can increase security by protecting the SAP HANA systems and with encryption protection of remote storage systems. Keep your customers' services safe with unlimited Linux kernel patches for security patches without system restarts. SUSE innovations also include a unique feature that ensures SAP applications retrieve data as quickly as possible.

Reduce IT management complexity

Manual processes for platform management, software patches and SAP HANA updates can be complex and labor-intensive. SUSE provides a solution that fully automates configuration management, provisioning, and patch management with audit-ready reporting from a single console to meet customer requirements for internal and regulatory compliance. Monitoring and visualization of Linux, high availability clusters and SAP application metrics enable your staff to proactively identify and fix potential problems before they impact your customers' operations. There's even a wizard that makes updating a clustered SAP HANA system less complex.

Learn more

To learn more about how SUSE can help you deliver SAP services to your customers visit www.suse.com/unlock-excellence.